

Parent Portal: Set up your parent portal account



support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account

Last updated: June 22, 2023

School Bytes provides a parent portal to help your school communicate with you.

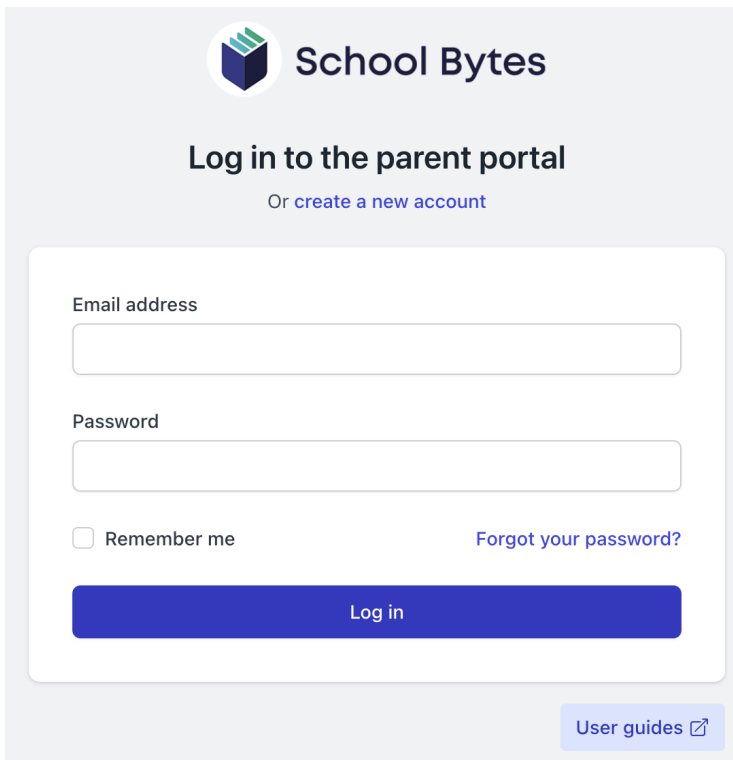
Your school may use the parent portal for various things, including online permission notes, attendance, and payments, which can be accessed via a secure link. The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

IMPORTANT: To ensure that the registration process works smoothly and you can link your account to your child(ren), make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

To set up your parent portal, follow the steps below:

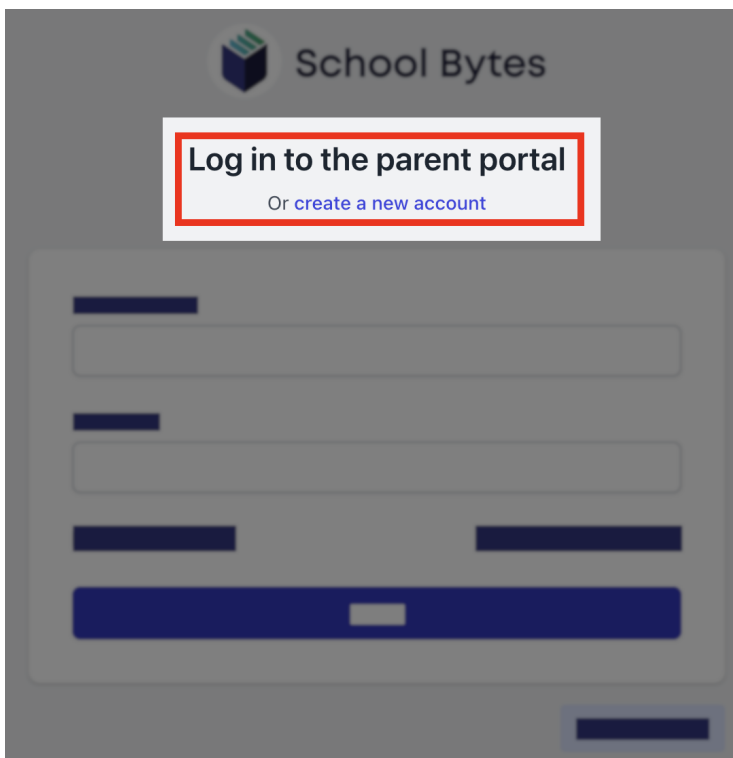
Detailed steps

1. Open the parent portal link – <https://portal.schoolbytes.education/auth/login>



The screenshot shows the 'School Bytes' login page. At the top left is the School Bytes logo, a stylized blue cube with green and yellow lines. To its right is the text 'School Bytes'. Below the logo and name is the heading 'Log in to the parent portal' in bold black text. Underneath this heading is a link 'Or create a new account' in blue text. The main content area is a white rounded rectangle containing two input fields: 'Email address' and 'Password'. Below the password field is a checkbox labeled 'Remember me' and a link 'Forgot your password?' in blue text. At the bottom of the white box is a large blue button with the text 'Log in'. In the bottom right corner of the page, there is a small blue button with the text 'User guides' and an external link icon.

2. Select the create a new account link.



This screenshot is identical to the one above, but the heading 'Log in to the parent portal' and the link 'Or create a new account' are enclosed in a red rectangular box. The rest of the page, including the input fields, buttons, and logo, is dimmed or faded out.

3. Enter your first name as it appears on your student's profile at the school.

4. Enter your last name as it appears on your student's profile at the school.

5. Enter the email address that you use for school communication.

6. Enter a password.

7. Confirm the password.

8. Select create account.

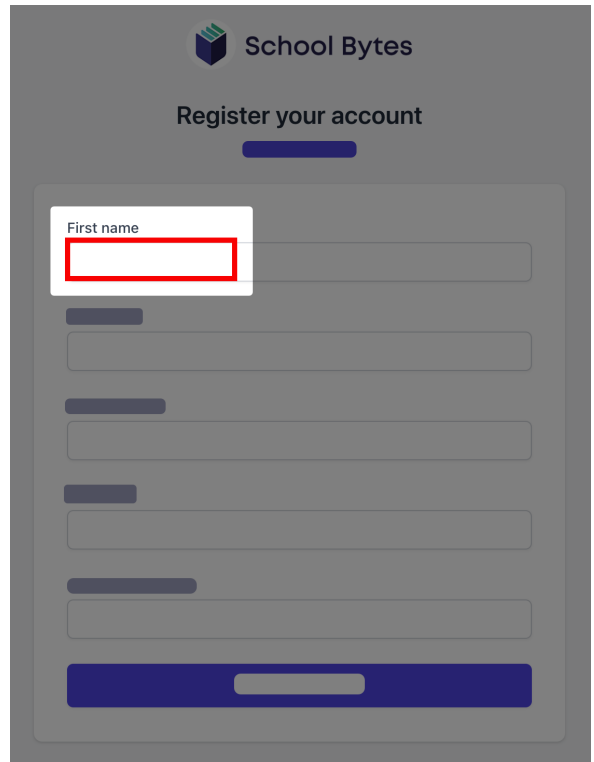
An email will be sent to the email address nominated so that you can verify your access to the email address.

Once you have created your account, log in to the School Bytes parent portal.

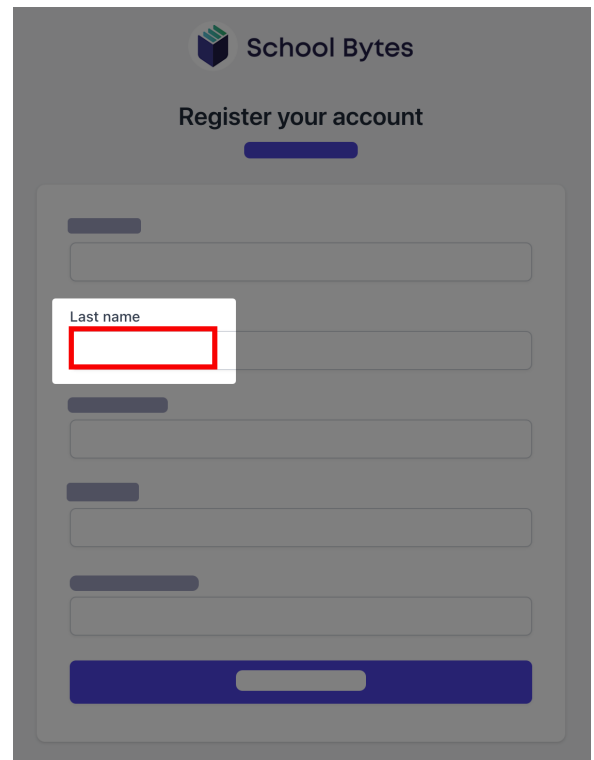
You can now link your account to all students in schools that use the School Bytes platform.

When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.

1. Select link other student.



The screenshot shows the 'School Bytes Register your account' form. The 'First name' field is highlighted with a red border. The form includes several other input fields, a blue button at the bottom, and the School Bytes logo at the top.



The screenshot shows the 'School Bytes Register your account' form. The 'Last name' field is highlighted with a red border. The form includes several other input fields, a blue button at the bottom, and the School Bytes logo at the top.

Register your account

[Label] [Input field]

[Label] [Input field]

Email address [Input field]

[Label] [Input field]

[Label] [Input field]

[Submit button]

Register your account

[Label] [Input field]

[Label] [Input field]

[Label] [Input field]

Password [Input field]

[Label] [Input field]

[Submit button]

Register your account

Form fields for registration, including name, email, and password.

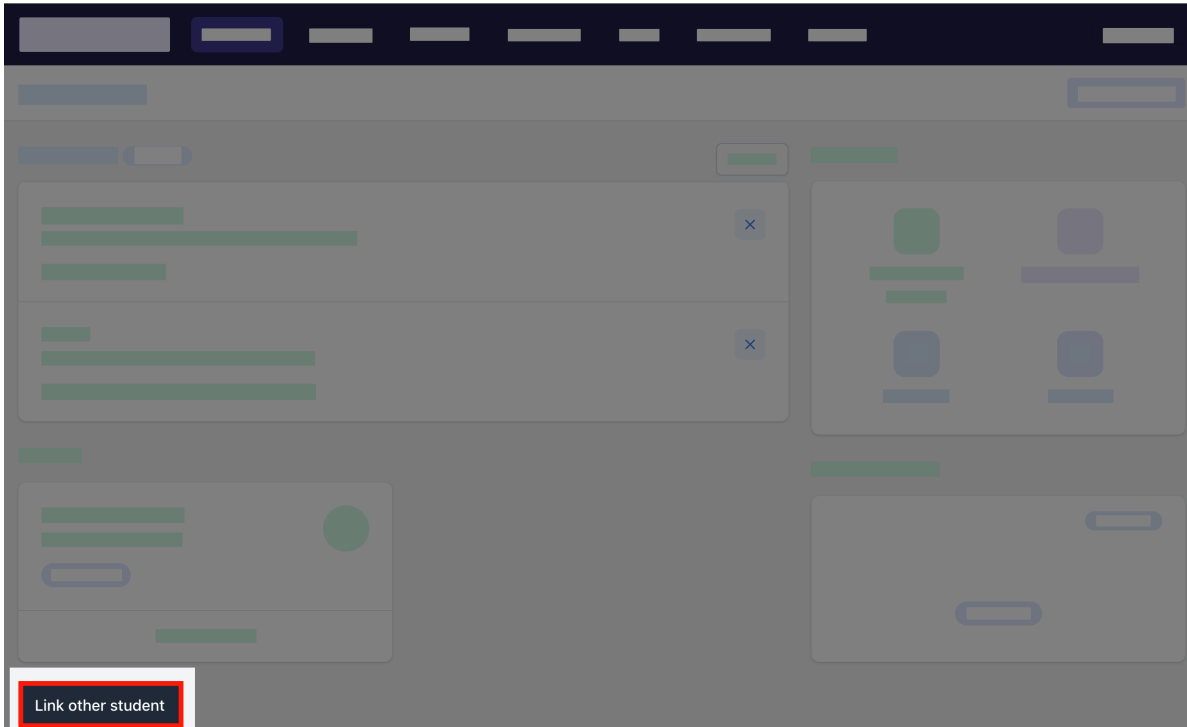
Confirm password field with a red border.

Submit button.

Register your account

Form fields for registration, including name, email, and password.

Create account button with a red border.



2. Search for the school's name.

3. Enter the student's first name.

4. Enter the student's last name.

5. Select the student's current grade.

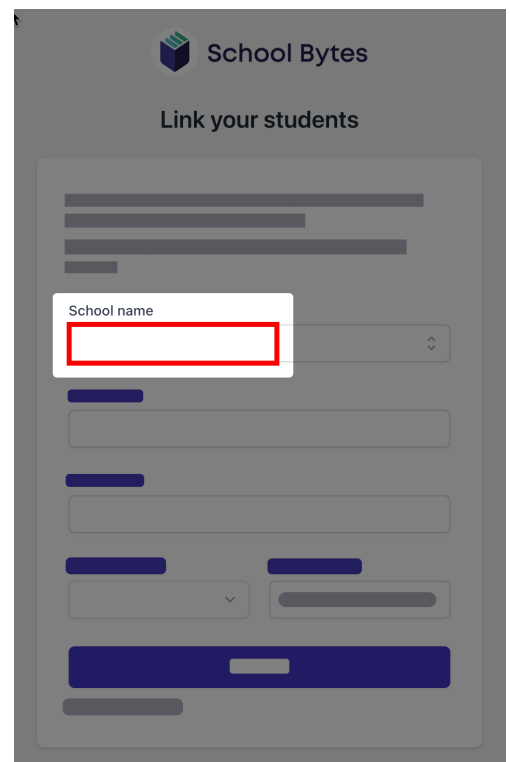
6. Enter the student's date of birth.

7. Select search.

If all student information matches with parent information according to the student's official enrolment stored at the school, the system will add the student to the parent account automatically.

Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact your school.



Link your students

[Redacted text]

[Redacted text]

First name

[Redacted text]

[Redacted text]

[Redacted text]

[Redacted text]

Link your students

[Redacted text]

[Redacted text]

[Redacted text]

Last name

[Redacted text]

[Redacted text]

[Redacted text]

Link your students

Form fields for student information, including a dropdown menu for 'Current grade' highlighted with a red box.

Link your students

Form fields for student information, including a date input field for 'Date of birth' with the format 'dd/mm/yyyy' highlighted by a red box.

Link your students

Form with multiple input fields and a search button.

The form contains several input fields, some with blue bars above them, and a search button at the bottom. The search button is highlighted with a red box.

Search