

Parent Portal: Set up your parent portal account

 support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account

Last updated: February 22, 2023

School Bytes provides a parent portal to help your school communicate with you.

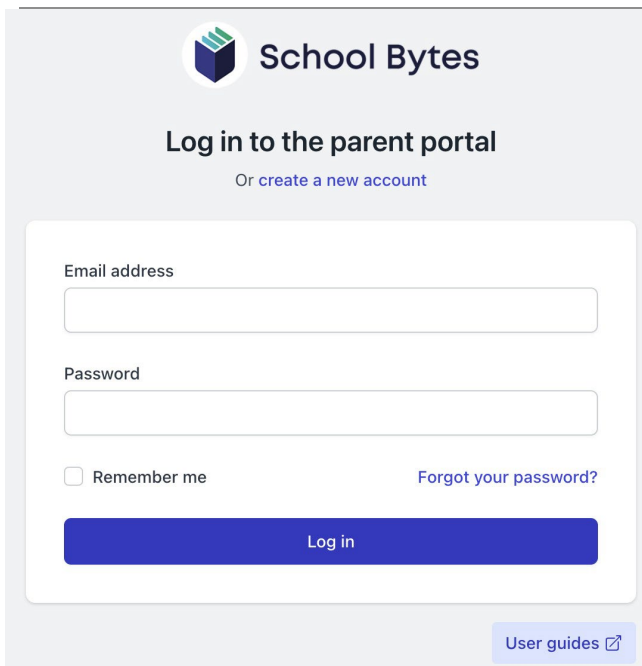
Your school may use the parent portal for various things, including online permission notes and payments, which can be accessed via a secure link. The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

IMPORTANT: To ensure that the registration process works smoothly and you can link your account to your child(ren), make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

To set up your parent portal, follow the steps below:

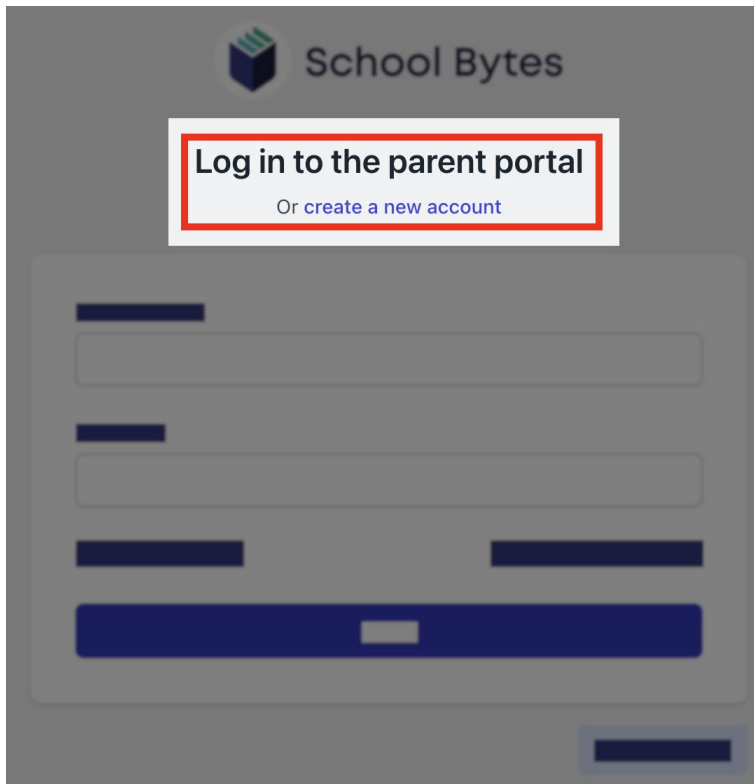
Detailed steps

1. Open the parent portal link – <https://portal.schoolbytes.education/auth/login>

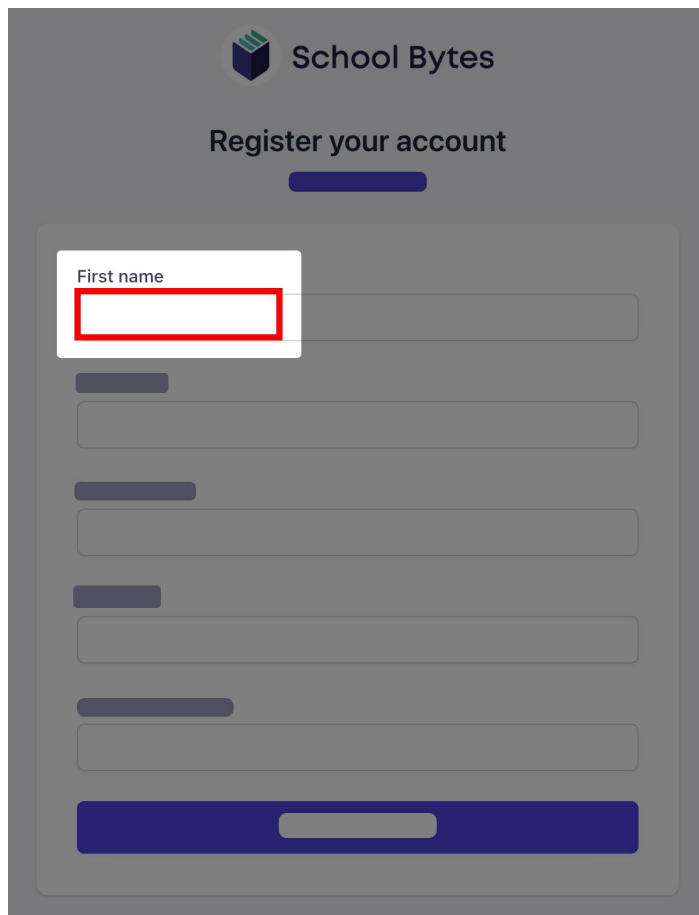


The screenshot shows the login page for the School Bytes parent portal. At the top left is the School Bytes logo, which consists of a stylized 'S' made of three colored blocks (green, blue, and purple) followed by the text 'School Bytes'. Below the logo is the heading 'Log in to the parent portal' and a link 'Or create a new account'. The main form area contains two input fields: 'Email address' and 'Password'. Below the password field is a checkbox labeled 'Remember me' and a link 'Forgot your password?'. At the bottom of the form is a blue button labeled 'Log in'. In the bottom right corner of the page, there is a link 'User guides' with an external link icon.

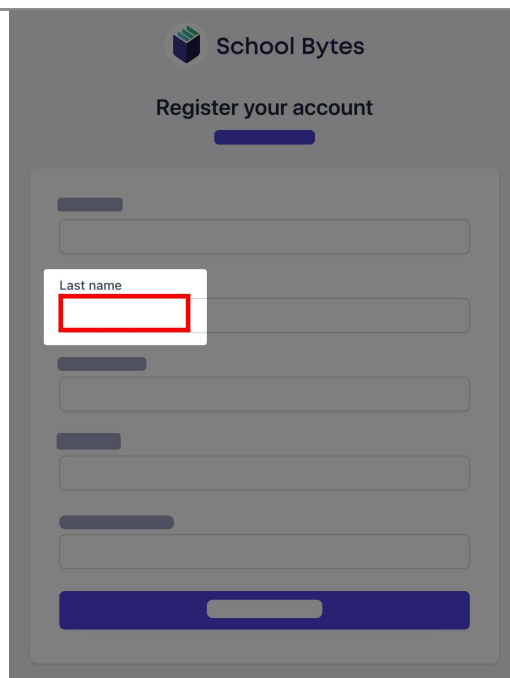
2. Select the create a new account link.



3. Enter your first name as it appears on your student's profile at the school.

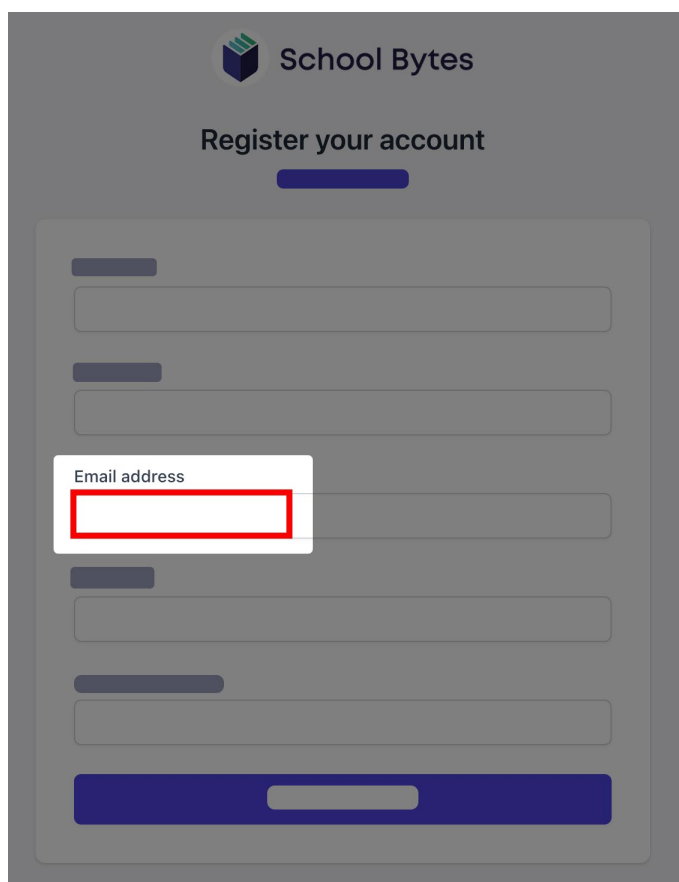


4. Enter your last name as it appears on your student's profile at the school.



The screenshot shows the 'School Bytes' registration interface. At the top, the 'School Bytes' logo and the text 'Register your account' are visible. Below this, there are several input fields. The second input field from the top is labeled 'Last name' and is highlighted with a red rectangular border. A blue progress bar is located below the 'Register your account' text. At the bottom of the form, there is a large blue button with a white arrow pointing to the right.

5. Enter the email address that you use for school communication.



The screenshot shows the 'School Bytes' registration interface. At the top, the 'School Bytes' logo and the text 'Register your account' are visible. Below this, there are several input fields. The fourth input field from the top is labeled 'Email address' and is highlighted with a red rectangular border. A blue progress bar is located below the 'Register your account' text. At the bottom of the form, there is a large blue button with a white arrow pointing to the right.

6. Enter a password.

School Bytes
Register your account

Form fields: Username, Email, Phone, Password (highlighted), Confirm password, Register button.

7. Confirm the password.

School Bytes
Register your account

Form fields: Username, Email, Phone, Password, Confirm password (highlighted), Register button.

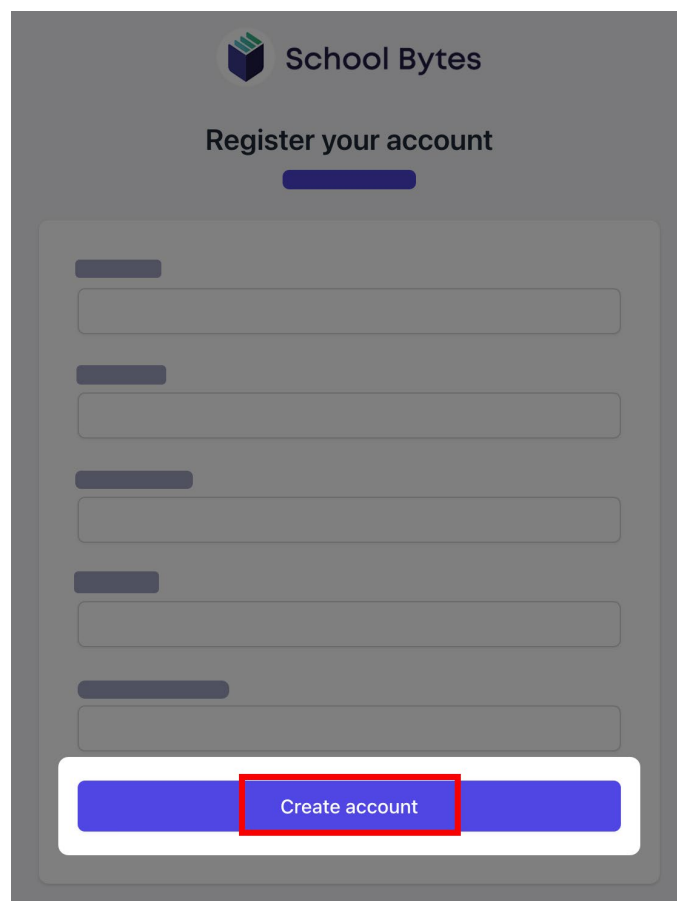
8. Select create account.

An email will be sent to the email address nominated so that you can verify your access to the email address.

Once you have created your account, log in to the School Bytes parent portal.

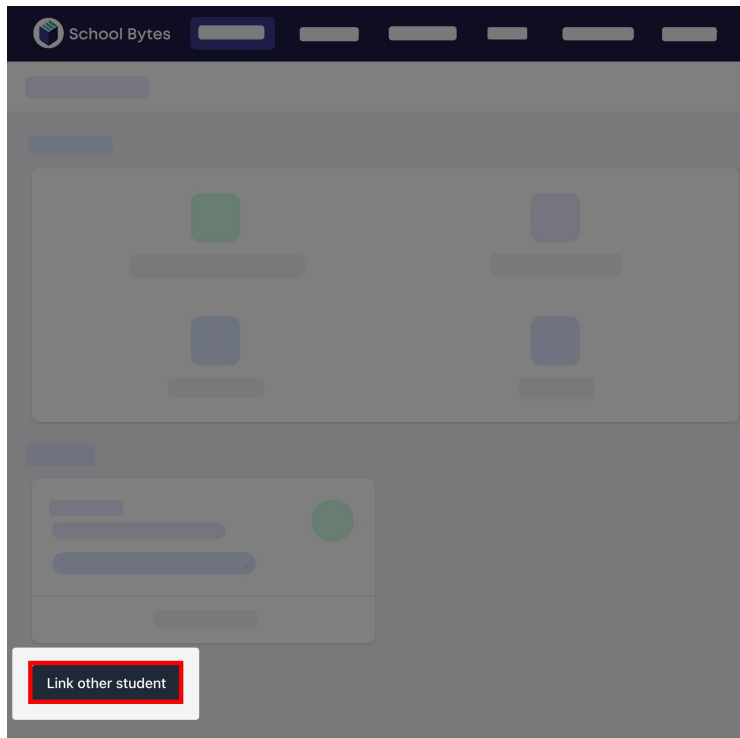
You can now link your account to all students in schools that use the School Bytes platform.

When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.

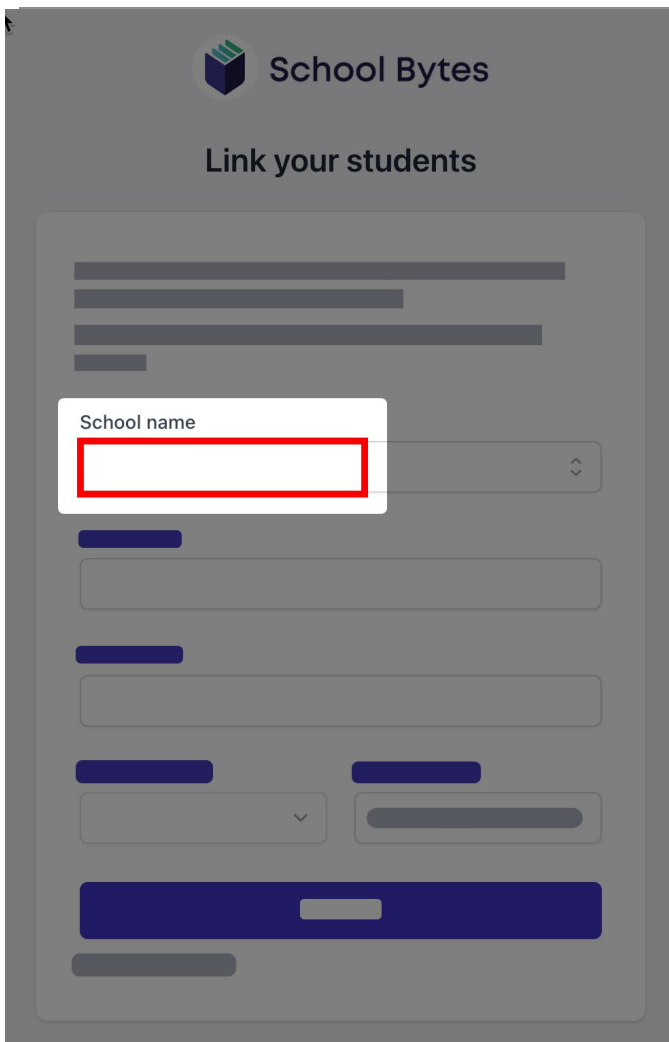


The screenshot shows the 'Register your account' form on the School Bytes platform. The form is titled 'School Bytes Register your account' and features a blue progress bar. It contains five input fields, each with a label above it. The labels are partially obscured by dark grey bars. At the bottom of the form, there is a blue button labeled 'Create account', which is highlighted with a red rectangular border.

1. Select link other student.



2. Search for the school's name.



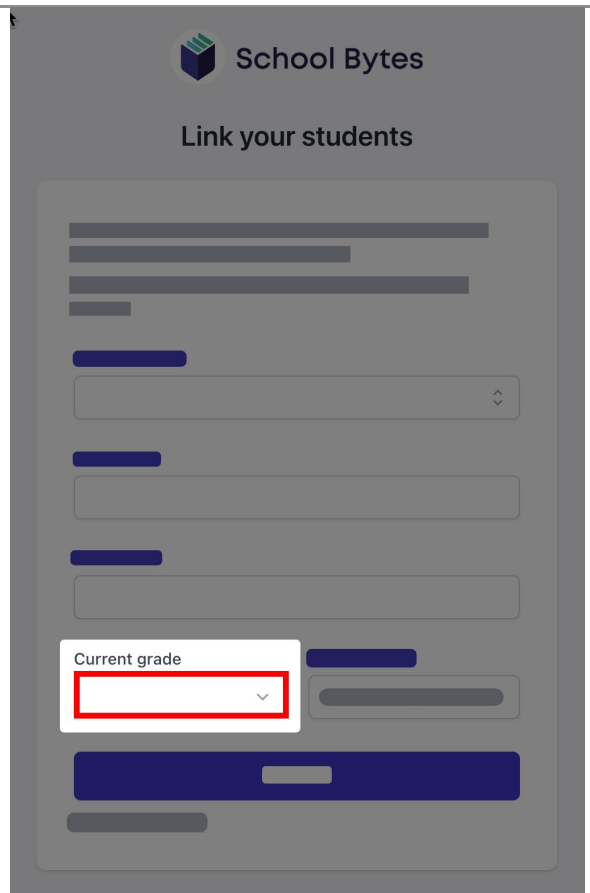
3. Enter the student's first name.

The screenshot shows the 'Link your students' form in the School Bytes application. The form contains several input fields and a dropdown menu. A white callout box with the text 'First name' is positioned over the first input field, which is also outlined with a red border to indicate it is the current step.

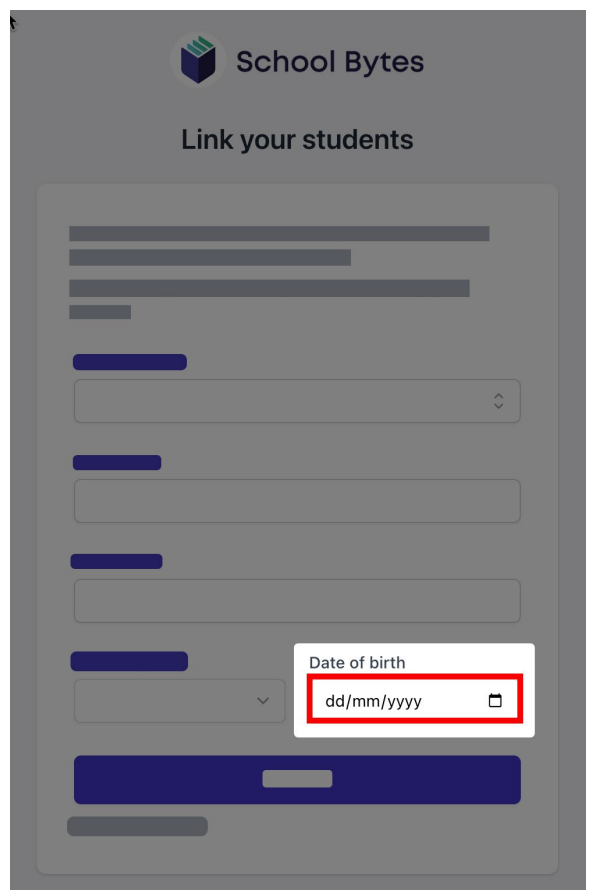
4. Enter the student's last name.

The screenshot shows the 'Link your students' form in the School Bytes application. The form contains several input fields and a dropdown menu. A white callout box with the text 'Last name' is positioned over the second input field, which is also outlined with a red border to indicate it is the current step.

5. Select the student's current grade.



6. Enter the student's date of birth.




7. Select search.

If all student information matches with parent information according to the student's official enrolment stored at the school, the system will add the student to the parent account automatically.

Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact your school.



The screenshot displays the 'School Bytes' interface for linking students. At the top, the 'School Bytes' logo and the title 'Link your students' are visible. Below the title, there is a form with several input fields, some of which are obscured by blue bars. A 'Search' button is located at the bottom of the form, highlighted with a red box. The interface is set against a dark grey background.